

UC Berkeley Class Pass



User Guide



Congrats! You have a Class Pass!

UC Berkeley and AC Transit are pleased to offer you the AC Transit EasyPass program (called "Class Pass" on UC Berkeley's campus). Please keep this Guide for future reference. Your Pass provides unlimited travel on all AC Transit service—both local and transbay. It's the best way to get to and from campus and to much of the Bay Area.

Using Your Pass

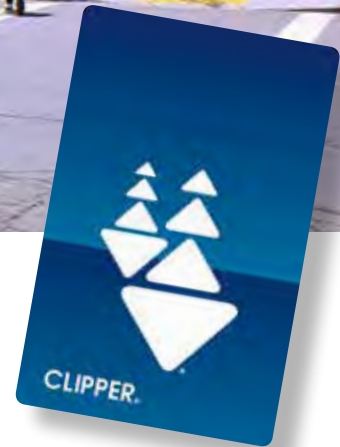
Your Pass is on a Clipper® fare card. Don't forget to contact Clipper Customer Services, (877) 878-8883 or clippercard.com, to register your Card prior to first use. Each time you board AC Transit, simply "tag" your Card

on the Clipper card reader. The "beep" indicates the reader has recognized your Pass. Three beeps indicate your Card has been misread by the reader. Try again. If the Card still doesn't work, it might be damaged or defective (see the "Help with Your Card" section of this Guide).

Pass Validity

As long as you are an eligible UC Berkeley student, your Pass will be automatically renewed on your Card each semester (one week before until one week after the start of the Fall and Spring semester). Enrolled Spring semester students' Passes are valid through the summer. Check pt.berkeley.edu/classpass for specific dates.

If you are no longer eligible for a Class Pass, you can still use your Clipper card—just add value or other fare media. The Pass will be deactivated from your Card, however.



Help with Your Card

Lost, Stolen, Damaged, and Defective Cards

If your Card has been lost, stolen, or is damaged or defective, in most cases you'll go to UC Berkeley's Parking & Transportation Office (UCB P&T) for a replacement Card:

2150 Kittredge Street
7:30 a.m. – 4:00 p.m., Monday – Friday
Clipper Customer Services:
(877) 878-8883 or clippercard.com

Follow the instructions below based on the type of value on your Card:

Lost/Stolen/Damaged/Defective Cards with only the Class Pass (EasyPass)

Pick-up your replacement Card from UCB P&T. The Pass on your old Card will be deactivated. Register your new replacement Card with Clipper Customer Services.

Lost/Stolen/Damaged Cards with Value (e-cash, cash value)

You'll need to contact Clipper Customer Services twice. First call Clipper immediately to block your old card, but don't order a replacement card from them. Pick-up your replacement Card from UCB P&T. Then contact Clipper one more time to transfer any cash balances from your old Card to the new one. There is a \$5 Balance Transfer Fee (payable to Clipper). Register your new replacement Card with Clipper Customer Services.

Lost/Stolen/Damaged Cards with Other Agency Products (i.e. Muni, WestCat or VTA Pass, BART High Value Discount Ticket)

You'll need to call Clipper Customer Services to request a replacement card, and pay a \$5 Balance Transfer Fee (payable to Clipper) to transfer any Agency products and cash value from your old Card to the new one. You won't receive your new replacement Card immediately. However, you can receive a temporary loaner card from UCB P&T that will enable you to use AC Transit while you wait to receive your

new Card in 5-10 business days. Your new Card will be delivered to UCB P&T. Return your loaner card to UCB P&T when you pick-up your new one. Register your new replacement Card with Clipper Customer Services.

About Clipper

Clipper is the all-in-one transit card for the Bay Area. You can add any combination of cash value, monthly passes, or ride books for any Bay Area transit agency. Simply tag your card on the Clipper card reader and ride. Clipper will determine the best way to pay the fare based on the transit mode you're on and the available fare products on your card. Register your card to keep your balances safe, and add passes or value at a Clipper retailer or BART station. For more information about using Clipper, go to clippercard.com or call Clipper Customer Services at (877) 878-8883. To quickly get a list of Clipper retail vendors, visit actransit.org and click on the "Clipper Retail Vendors" graphic.

AC Transit EasyPass (Class Pass) Rules

Your Pass allows you to ride on any AC Transit service—local or transbay. However, there are a few rules:

- Do not sell or share your Pass! The Pass is valid only for the person identified on your Clipper Card.
- The Pass is not transferable or refundable, and will be revoked if used by anyone else.
- The Pass must be validated for each trip by tagging the Card reader each time you board the bus.
- Your Card must be presented to AC Transit personnel for inspection upon request. AC Transit personnel have the right to confiscate your Clipper Card if they feel the Pass is being used fraudulently.
- A fine of up to \$250 (and/or community service) can be imposed for the misuse of your Pass with the intent to evade the payment of fares (California Penal Code 640). UC Berkeley's Center for Student Conduct and Community Standards may take additional disciplinary action.



Contact Us

For questions about your Pass, contact the
UC Berkeley Parking and Transportation Office:
2150 Kittredge Street, 7:30 a.m. – 4:00 p.m.,
Monday through Friday

Phone: (510) 643-7701

Email: prktrans@berkeley.edu

Web site: pt.berkeley.edu/classpass

Contacting Clipper Customer Services

Web: clippercard.com

Phone: (877) 878-8883

Using AC Transit

Web: actransit.org

Maps & Schedules: actransit.org/maps

Trip Planning: actransit.org (click "Trip Planner")

Real-Time Departure Information:

actransit.org/realtime

EasyPass (Class Pass) Info: actransit.org/easypass

Contacting AC Transit

Web: actransit.org/customer

Phone: (510) 891-4777 or call 511
(and say, "AC Transit")

Hearing and Speaking Impaired TDD:
(800) 448-9790

Lost & Found: (510) 891-4706

Accessible Services: (510) 891-7261

Free Language Assistance: (510) 891-5477



Alameda-Contra Costa Transit District
1600 Franklin Street
Oakland, CA 94612
(510) 891-4777 or 511 (and say "AC Transit")
Visit actransit.org