Summary

Collection Period: Aug. 24th - Dec. 8th

Total Respondents: 2430
Outreach

- ASUC Senators
- Newsletter
- Instagram
- Twitter
- P&T website
- EOP
- Black Student Union
- Graduate Assembly
- Residence Hall Assembly
- TSRC
- Student clubs
Respondents Breakdown

- Graduate Student: 60.6%
- Undergraduate Student: 35.1%
- Professional Student: 1.2%
- UC Berkeley Staff: 2.9%
Zip Codes of Respondents

Local to Berkeley

East Bay Concentrations
Bay Area & Beyond
What transportation options have you used during the past 6 months (select ALL that apply)

<table>
<thead>
<tr>
<th>Transportation Option</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>AC Transit</td>
<td>1871</td>
</tr>
<tr>
<td>Walk</td>
<td>1827</td>
</tr>
<tr>
<td>BART</td>
<td>1515</td>
</tr>
<tr>
<td>TNC (Uber &amp; Lyft)</td>
<td>887</td>
</tr>
<tr>
<td>Bear Transit</td>
<td>835</td>
</tr>
<tr>
<td>Bike</td>
<td>751</td>
</tr>
<tr>
<td>Drive Alone</td>
<td>667</td>
</tr>
<tr>
<td>Carpool</td>
<td>580</td>
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<tr>
<td>Gig CarShare</td>
<td>566</td>
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<tr>
<td>Muni</td>
<td>369</td>
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<tr>
<td>Telework</td>
<td>259</td>
</tr>
<tr>
<td>None</td>
<td>256</td>
</tr>
<tr>
<td>Amtrak</td>
<td>210</td>
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<tr>
<td>Zipcar</td>
<td>200</td>
</tr>
<tr>
<td>Caltrain</td>
<td>143</td>
</tr>
<tr>
<td>Electric Scooters</td>
<td>129</td>
</tr>
<tr>
<td>Bay Wheels</td>
<td>120</td>
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<tr>
<td>Flixbus</td>
<td>79</td>
</tr>
<tr>
<td>Skateboard</td>
<td>10</td>
</tr>
</tbody>
</table>
Please indicate how important Bear Transit services are to you.

2,430 responses

- **20.7%** Extremely important
- **20.1%** Very important
- **18.2%** Somewhat important
- **14%** Not very important
- **18.2%** Not at all important
Please indicate how important AC Transit services are to you.

2,430 responses

- Extremely important: 69.3%
- Very important: 17.9%
- Somewhat important: 6.2%
- Not very important: 1.9%
- Not at all important: 0.7%
If you regularly use the Bear Transit bus service, please list the route(s) you most frequently use in the space below. Check all that apply.

- Perimeter: 1046
- Night Safety South: 692
- Night Safety North: 423
- Central Campus via Hearst: 339
- Reverse Perimeter (via Southside): 317
- Hill: 216
- Richmond Field: 56
- I have not taken Bear Transit: 717
If you regularly use the AC Transit bus service, please list the route(s) you most frequently use in the space below. Check all that apply. *Only routes with more than 20 responses are listed.*
If you needed to leave home during the stay-at-home period since March 16, 2020, select the reason(s) from the following activities:

- For essential supplies (groceries, household products): 2328
- For outdoor activities (walking, hiking, biking, running): 1848
- For medical needs (appointments, testing, medication): 1504
- To go to work: 920
- To care for others (family, friend): 563
If you selected any of the above activities did you travel using Bear Transit or AC Transit services?
2,430 responses

- Yes: 57.6%
- No: 42.4%
If you're living in Berkeley, please indicate the likelihood of using Bear Transit Services for your current business/personal travel.

2,430 responses

- Very likely: 16.9%
- Likely: 26%
- Neutral: 20.2%
- Not likely: 22%
- Very unlikely: 14.8%
If you're living in Berkeley or the Greater East Bay, please indicate the likelihood of using AC Transit Services for your current business/personal travel.

2,430 responses

- Very likely: 52.2%
- Likely: 17.9%
- Neutral: 9.8%
- Not likely: 7%
- Very unlikely: 13%
Over the course of the Shelter In Place period, has UC Berkeley Parking & Transportation Department effectively communicate parking & ot...changes information to you during the pandemic?

2,430 responses
What is the best way to communicate with you about AC Transit, Bear Transit, and other P&T service changes?
2,430 responses

- Parking & Transportation website (pt.b...: 14.3%
- Email alerts
- Flyers or Posters on the bus
- Social media feeds (Facebook, Instagram...)
- Traditional newspapers (e.g. DailyCal)
- Text message notifications: 72.6%
Improving Our Email Newsletter

Making Mobility Move Newsletter
Thank you for joining us!
November 2020

No Fans and No Tailgating allowed on Campus during Football Games
With no fans permitted in California Memorial Stadium, tailgating on campus is prohibited and gathering on Tightwad Hill is not allowed. By observing state and local public health protocols, which limits gatherings of people from different households, we can have a safe and enjoyable fall season for everyone.

Read the statement from AD Knowlton and VC Fisher here and accompanying News Alert >

Cal Student Carshare Pilot Program
The Green Initiative Fund (TGF) has graciously supported our new Cal Student Carshare Pilot Program with Gig Carshare and Zipcar where applicants who apply will receive a $45 credit for either service.

Apply to the Program here.

Attend Our Virtual Town Hall!
The UC Berkeley Parking and Transportation Department welcomes you and the Cal community to participate in any one of our 3 scheduled Town Hall events this November 6, 13, 20 from 12:00-1:00PM. We plan on discussing holiday travel, Class Pass Student Fee, Initial Campus Transit Survey results and information regarding the Cal Student Carshare Pilot Program. For those living on or near campus, we strongly recommend that you consider remaining in Berkeley for the Thanksgiving holidays, or returning home and returning there through the end of the semester.

Register for Town Hall >

Campus Transit Survey Extended!
The campus transit survey has been extended to December 4th! Please take 5 minutes out of your time to complete this brief confidential survey that will help us better serve the campus community for now and the future.

Access Campus Transit Survey >

AC Transit Launches New Mobile App!
AC Transit has just launched their free official beta mobile app. The app features real-time schedules, fares and so much more! Download the AC Transit app from the Apple Store or on Google Play.

Visit AC Transit for more Information >

Berkeley Moves! Powered by RideAmigos
Join Cal's official trip planning platform for free to help you get around campus and beyond. Use the dashboard to plan your commutes, lug trips and win a chance for a prize for tracking your trips using alternative transportation!

Visit Berkeley Moves >

Bear Transit Service Updates
Reverse Perimeter Line is now in service
Night Safety Shuttle resumes operations
Covid-19 Bear Transit Updates

#BearsCare
coronavirus.berkeley.edu

UC Berkeley Parking and Transportation | Website
What level of risk do you think the coronavirus poses to you when riding transit?

2,430 responses

- Serious Risk: 33.9%
- Elevated Risk: 40.8%
- Moderate Risk: 13.4%
- Low Risk: 11.2%
- No Risk: 0%
UC Berkeley Parking and Transportation wants you to be safe and comfortable on our service. Which of our current safety measures are most important to you? Choose ALL that apply.
Please suggest any improvements that UC Berkeley Parking and Transportation could implement or change regarding Bear Transit or Parking services

- Maintain current service
- Better communication (e.g. newsletter, update to Transit App/Google Maps)
- Day parking and short-term parking
- Dedicated commuter parking
- Frequency and coverage of night safety shuttles
- More Hill line service for non-LBNL members
Please suggest any improvements that AC Transit could implement or change regarding their services

- No reduction of service
- More reliable service
- More rider information (advanced notice on route stoppage, stop closure, schedule changes)
- Communicate more effectively
- Mandating social distancing
- Not merging 51A and 51B
- Updates on Google Maps & Transit App
THANK YOU
QUESTIONS AND COMMENTS