Q: Why are we barely getting this notification now?
A: Our implementation of this Berkeley Moves! Program is to ensure the quality of campus transportation services and prevent permits from being distributed under false pretenses. Since we have experienced an uptick of carpool permits this year, combined with the possible reduction of parking next year and ensuring the full use of our Rideamigos platform, we are slowly easing all carpool holders into making full use of the site and verifying that they are indeed carpooling.

Q: Can someone see all of my travel information publicly?
A: Although Berkeley Moves! does allow you to post information about your commutes, your specific information like your address will not be posted. Instead, a generalized description of the main street you're near will appear. Additionally, if drivers choose they can set up a pickup point away from their home. We recommend that you use a nearby address, a public park, or a nearby coffee shop as alternative addresses.

Q: What exactly are the requirements? What happens if we do not comply?
A: The following components are the actual requirements to obtain or retain a UC Berkeley Student Carpool Parking Permit.
- Register using your UC Berkeley credentials (CalNET ID logon)
- Join the Network of UC Berkeley Students
- Enter your travel information to your commutes.
- Log your daily trips onto the commute calendar.

To clarify, **the University is NOT asking you to accept more passengers into your carpool group** but rather that you simply register your information so that we know that you're operating within the acceptable conditions for a carpool permit. All information will remain private to you ONLY unless you change your settings to make it public. This service is mainly to provide options for carpool groups to extend their network in the event that they need more participants.

Q: What do I do for the days that I'm not traveling to campus?
A: Do not enter any data for the days that you do not physically commute to campus. We are only asking for the days that you are traveling to campus in order to best record congestion numbers for parking.

Q: If current carpool permit holders are switched over to a regular parking permit AND voluntarily cancel their permits altogether, will they be compensated for the time unused?
A: Yes, any permit holder, regardless of type, will be given a prorated refund based on the time they've already used it and the expiration date. This should not affect the current academic years' permits. The announcement for Berkeley Moves! serves as a transitional effort to help new carpool permit users understand the requirements necessary for use.

Additionally, the major loss of parking spaces on campus has made it so we cannot fully accommodate students and faculty as we have in previous years.

Q: What happens if we accidentally forget to log trips as required?
A: Any carpool permit holder will be subject to the new terms and conditions outlined in the emails you've already received. If you have not received an email regarding the changes, it's important to contact us at berkeleymoves@berkeley.edu or reach out on any of our social media platforms (@calparking). People who forget to log a single trip will not have their permit revoked. Permits will be mainly revoked from permit holders who neglect the new program for multiple weeks. Permit holders will have up to three weeks after the commute to log in their trips. For example: If you carpooled to campus on Wednesday, April 24th, you will have up to three weeks (May 15th) to register those trips to count.

Q: Is there any way for us to get more detailed information on meeting the permit requirements?
A: Yes, if you head over to the Parking & Transportation website you can get a detailed description of the steps you need to take in order to keep or acquire a new UC Berkeley Carpool Parking Permit. While the instructions are for students, employee details and instructions will be available the week of May 20, 2019.

Q: If we already have an established carpool group do we have to accept new passengers?
A: No, the program does NOT require you to accept any new passengers. The primary function of Berkeley Moves is to efficiently monitor the patterns of users to maximize the Universities parking and transportation services. The carpool/ridesharing component of the website is merely an added feature that allows for expanded networks of people to communicate about getting to and away from campus.

Q: Are there any resources that I can use when accessing the Berkeley Moves! Website?
A: Yes! Check out the following links to ensure the most user-friendly experience:
- Using the dashboard on your homepage.
- Finding or Joining a carpool to come to campus (or leaving campus)
- Using the "My Commute" widget on the homepage.
- Logging trips on the commute calendar.